



Community Sport

March 2011

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Community Sport Network - working together

The next Waitakere community sport network forum is Thursday 7 April, 6pm - 8.30pm, Te Atatu Rugby League Club, 44 Titoki St, Te Atatu Peninsula. It is FREE to attend.

Sport is delivered by different organisations in our community - by clubs, by schools, and by private organisations. The aim of the Waitakere community sport network is to improve communication between all of the providers to ensure a collaborative approach in the development of sport.

[Register now](#)

March 2011

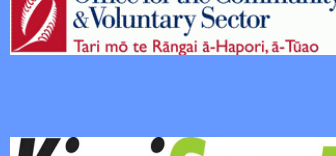


Community Sport Network

7 April, 6pm-8:30pm,
Te Atatu Rugby League Club

Funding

- **Kiwisport** - applications close 18 March.
Please [click here](#) to visit the Kiwisport section on our website
- **ASB Community Trust** support organisations that focus on community participation and engagement in recreation.
Targeted support will be provided for those organisations that aim to increase participation by younger and older people.
Please [click here](#) to visit their website
Closing dates: May 1 and October 1. Also see the information on quick response grants.
- **The Community Organisation Grants Scheme (COGS)** is a community-driven government-funded scheme providing essential support to non-profit, voluntary and community organisations, administered by the Dept. of Internal Affairs.
Please [click here](#) to visit their website
- **Payroll giving:** Payroll giving enables donations to go directly from a person's pay to a chosen community organisation. People whose employers introduce a payroll giving scheme will receive the tax benefits of their donations each payday, without having to present donation receipts or wait to claim at the end of a tax year.
For more details please [click here](#) to visit their website.
- Other funding options can be found on the SPARC website or [click here](#)



National sport organisations encouraged to boost sport in the community

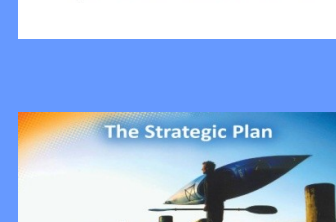
SPARC have a plan to get

- MORE** Kiwi kids in sport and recreation
- MORE** Kiwis in sport and recreation
- MORE** Kiwi winners on the world stage

As part of that plan they are encouraging national sport organisations to adopt a balanced approach to sport development that involves the delivery of a sporting experience for someone exploring and learning the sport, right through to someone excelling at national and international level.

A whole of sport plan does bring greater levels of unity in the sport, and clubs will play an important part in the development of their sport in the community.

[More Details](#)



Community Sport Workshops

Throughout the year Sport Waitakere offer a range of club development workshops to support clubs and volunteers. A well managed club has a far better opportunity to be sustainable and will offer an improved service to its members and community.

Topics coming up in the next few months are:

- **Governance and Management** – March 22 & 23
- **People Motivation and Volunteerism** – April 26 & 27
- **People Management & Leadership** – May 10 & 11

Following these there are workshops on Funding & Sustainability, Planning, Communication and Marketing to name a few. These are tailored to meet the needs of sports clubs so you can take the next step in positive club management. To learn about these workshops and to find out what else is planned please contact our Community Sport Advisor – Steve Roberts on 966 3100 or email steve.roberts@sportwaitakere.co.nz

[Register now](#)



Community Coach Advisor

There is a full schedule of Waitakere based Coach development courses on offer at Sport Waitakere for 2011. To see the full schedule please visit our website or [click here](#).

All workshops are held at The Trusts Stadium, Henderson, in the Heron Coaches Room level 1, from 6-8pm.

Please feel free to contact Janelle Nee – Community Coaching Advisor, should you require further information.

Register at: www.sportwaitakere.co.nz/events
or contact janelle.nee@sportwaitakere.co.nz; 09 966 3119



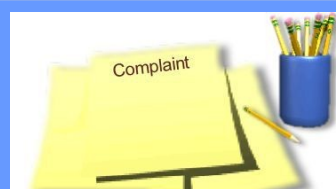
Complaint Process

As a club administrator it can be confusing to know what to do when problems arise. Most people know that their regional sport organisation deals with on field complaints/behaviour, but are less sure about what to do about off field behaviour (e.g. sexual harassment; verbal abuse) or unfair administrative decisions (e.g. unfair rules).

It is important that clubs have a complaints policy and a documented process in managing a complaint, even to the point of having a member protection policy. It is important to respond to all complaints, and follow correct procedure to ensure it is managed in a fair and transparent manner.

If you would like us to assist your organisation in developing a complaints process, please contact Warren or Steve.

(See ['Contacts at Sport Waitakere'](#) below)



Website

People searching for a community sport club can do so via the Sport Waitakere website. Sport Waitakere uses the free Sportsground site as a search engine to identify sports clubs in our community.

Simply visit our website and click on the 'find a club/activity' picture on our main page. Choose your sport and all the community sport clubs Sportsground websites in Waitakere will appear.

Every club in Waitakere should have a free Sportsground website. Even if your club has its own website, it is still good to make live the cover page of your Sportsground website and link it to your own website.

We are currently updating all clubs' Sportsground websites with the relevant contact information including links to your main website.

If you would like us to make changes to your Sportsground website please contact lance.newman@sportwaitakere.co.nz; 09 966 3107



Website Example

Have a look at [Waitakere Bears website](#) to see how a club can utilise sportsground.

Does your club provide good customer service?

Not many clubs assess the success of their club based on customer satisfaction. There is still the attitude in sport that 'if they don't like it, they can push off somewhere else'. In our changing world, the needs in our community are more complex- there is now a greater diversity of cultures; children have many choices for sport and recreation activities; parents and members like to be kept up to date with information using electronic media; parents have less time for volunteer work.

To read the full article on customer service please [click here](#).



Customer service is very important in any business or activity focused towards a community.

To read the Sport Waitakere article please [click here](#)

"Courses set for houses, not golf"

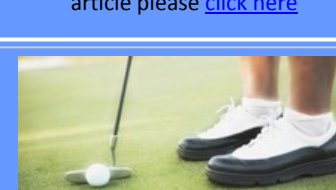
Is your club keeping pace with changing times?

On January 15, the NZ Herald published an article highlighting that two prominent golf courses in Manukau may be covered in housing. Both clubs had received business offers at a time when membership is in decline, expenses are rising and the clubs are struggling financially.

In many cases in Waitakere, like the golf clubs in Manukau, the community may be better served if sports clubs that have low-medium membership considered a joint partnership in a number of areas, with a neighbouring club.

To read the full article on our website please [click here](#).

If your club would like to plan for the future, please contact Warren or Steve at Sport Waitakere.



For the full article from the New Zealand herald please [click here](#)



Young rising sport stars

If your club would like to promote a young rising sport star, aged 8 -18yrs, for a television programme, then please contact Irene MacArthur at TVNZ: irene.macarthur@tvnz.co.nz;
ph: 916 6827



Don Oliver Youth Sport Foundation scholarships

Don Oliver Youth Sport Foundation scholarship applications are now open for 2011/2012. Applications are invited from pre-elite athletes aged 14 - 21 years old, who live in West Auckland.

Visit www.sportwaitakere.co.nz/DOYSF for more information and to download the application form.



Auckland Council

If your Club has received good support from Council this past summer you may wish to acknowledge that. Your club is welcome to write letters of thanks to

Grant Jennings
Manager, Local and Sports Parks –West
Auckland Council
Private Bag 92300
Auckland 1142



Contacts at Sport Waitakere

Warren Ogilvie, Regional Sport Advisor, ph 966 3115, warren.ogilvie@sportwaitakere.co.nz

Steve Roberts, Community Sport Advisor, ph 966 3100, steve.roberts@sportwaitakere.co.nz

Janelle Nee, Community Coach Advisor, ph 966 3120, janelle.nee@sportwaitakere.co.nz

Gabrielle Gofton, Sport Advisor Child and Youth, ph 966 3113, gabrielle.gofton@sportwaitakere.co.nz

Hollie Evans, Sport Advisor Child and Youth, ph 966 3111, hollie.evans@sportwaitakere.co.nz

Pauline Butt, Fundamental Skills Advisor, ph 966 3117, pauline.butt@sportwaitakere.co.nz

Lance Newman, Community Sport Coordinator, ph 966 3107, lance.newman@sportwaitakere.co.nz